

18 December 2017

**Important update for patients
registered with The Limes Surgery,
Hoddesdon**

Tel: 01707 361251
Website: www.enhertsccg.nhs.uk

Dear Patient(s)

We are writing to you as a registered patient at The Limes Surgery in Hoddesdon with an important update on GP services at this practice. Please share this letter with other members of your household if they are also registered with the practice.

As you may be aware, Dr Andrews and Dr Blankfield, the senior GP partners at the surgery, are due to retire at the end of January 2018.

In September we wrote to all registered patients to say we had started the process of choosing a new group of doctors to run The Limes after Drs Andrews and Blankfield have retired.

We are pleased to announce that this process is now complete and we have agreed a contract with **Lea Valley Health** to take over GP services at the surgery from Thursday 1 February onwards.

The surgery will remain open as usual and the new contract will be in place for up to five years, including an initial period of three years with the option for NHS England and East and North Hertfordshire Clinical Commissioning Group (CCG) to extend it for a further two years. Both East and North Hertfordshire CCG and NHS England are now working closely with Lea Valley Health to ensure the continued smooth running of the practice.

Lea Valley Health is a federation of GP surgeries in Waltham Cross, Cheshunt and Wormley, as well as in the Cuffley and Goffs Oak area. It has been formed by local GPs to develop good working relationships between neighbouring practices and to improve services so that patients receive the right care, in the right place, at the right time.

We would like to thank The Limes Surgery volunteer Patient Participation Group (PPG), and particularly its chair, for participating in the appointment of Lea Valley Health.

What happens next?

If you and other members of your household are registered and currently receive services at The Limes Surgery, you do not need to do anything. The surgery will remain open and GPs at The Limes Surgery will continue to look after you and your family as they have in the past.

If you have any questions about this letter, please contact NHS England by email: england.contactus@nhs.net or telephone 0300 311 22 33.

Yours sincerely



Beverley Flowers
Chief Executive
East and North Hertfordshire CCG



Dominic Cox
Locality Director
NHS England (Central Midlands)